

PUBLIC SERVICE ANNOUNCEMENT

VILLAGE OF QUESTA WATER EMERGENCY

December 8, 2016 8:00 a.m.

The Village of Questa has concluded that our Well #2 is not producing sufficient water into our system. A well driller is scheduled to come in today and determine the water table level to ascertain if this is the issue. An informed decision will be made as to whether the well needs to be drilled to a deeper level and/or rehabilitated.

For those residents/businesses that are currently receiving water through our system, please follow the precautionary boil water advisory that has been issued. Your health and safety is of utmost important to us.

We continue to provide drinking water and non-potable water at the Village Offices. Crews are delivering to those who have medical conditions and to our homebound residents. We are limiting the water distribution to one/two case(s) per family (dependent on family size) during a 24 hour period.

Further information is forthcoming as decisions are made on how to move forward.

During this time please be patient and any question you may have please contact Village of Questa personnel at 575-586-0694 or 575-586-0697.

Respectfully,

Village Staff



PRECAUTIONARY BOIL WATER ADVISORY

For the Village of Questa Water System

BOIL YOUR WATER BEFORE USING

Due to the water outage that occurred on December 6, 2016, The **Village of Questa** is advising its water consumers to boil water prior to consuming.

Extreme low pressure or no pressure occurrences such as those experienced during a water outage, may increase the likelihood of microbiological contamination within the distribution system. Although no contamination has currently been detected as a result of this water outage, customers of The Village of Questa are still encouraged to boil their water until further notice.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil the water for one minute before drinking, cooking, washing fruits and vegetables, feeding a baby, brushing teeth, preparing drinks, making ice, and providing drinking water for pets. More details about precautions can be found in the following fact sheet: https://www.env.nm.gov/dwb/Documents/Boil_NMDOHNMED_7.13.16.pdf
- **Although, no contamination has currently been detected in the Village's water system**, bacteria may pose a special health risk for infants, young children, and people with severely compromised immune systems.*
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

What is being done?

When repairs are made to the water system, we will conduct special monitoring to ensure that the system is free of microbial contamination. In addition, we will inform you when you no longer need to boil your water. We anticipate resolving the problem within 48 to 72 hours.

For more information, please contact the Village of Questa Administrative Offices at 575-586-0694 or 575-586-0694 or 575-586-0697.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **the Village of Questa**.
Date distributed: 12/06/2016.